

Training

Lewis & Graves are the training experts. We can help you with all your health & safety, training and guidance needs.



The Lewis and Graves Partnership recognises the benefits of training, it helps to promote:

- Improved employee performance.
- Improved employee satisfaction and morale.
- Addresses weaknesses.
- Gives Consistency.
- Increased innovation.
- Reduced employee turnover.
- Enhances company reputation and profile.
- Improves quality.
- Reduces Carbon Footprint.
- Increases productivity.
- Reduces accidents and incidents.

**Ensure you are compliant.
Get in touch today!**

And speak with one of our Compliance Specialists.



FACILITIES
MANAGEMENT
SERVICES

For more information please call Head Office
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Lewis & Graves Partnership Limited is registered in England and Wales, Company Number 8953594.

TRAINING

Types of Training L&G can assist with.

CLEANING SKILLS TRAINING, HEALTH & SAFETY, QUALITY, ENVIRONMENTAL.

All our trainers and assessors are members and trained by BICSc (**B**ritish **I**nstitute of **C**leaning **S**cience).

All courses are bespoke and take into account the buildings cleaning tasks, incorporating Site Specific Health and Safety and Environmental aspects.

We also, understand individual staff(s) skill levels, we recognise people absorb Information in different ways, so all courses are tailored around each individual staff member.

Our trainers each have over 20 years of experience in cleaning and Health and Safety, Quality and Environmental Aspects, are also members of **IOSH** and hold an extensive portfolio of qualifications. They have a warm and welcoming manner and are able to work with individuals or as a team.

Courses as previously mentioned are all bespoke, however generally involve the following.

- **Task Skills Training** - Incorporating the cleaning task that must be carried out within the environment, integrating site specific Health and Safety and Environmental aspects of the tasks.
- **Environmental Training** - Train staff on site-specific Environmental Policies and Procedures and how staff can help reduce the sites Carbon Footprint and energy expenditure.
- **Health and Safety** - Train staff to site specific Health and Safety Policies and Procedures - and HSE guidelines. We all are aware of the increase in the promotion of “**No Win No Fee Lawyers**” and the impact that an accident has on a business. It often carries the following: Legal, Financial, RIDDOR, HSE, Productivity losses, Retraining, Staff Morale, Repairs, Additional Supervision, Damaging company reputation.

We train staff to fully understand **COSHH** (**C**ontrol of **S**ubstances **H**azardous to **H**ealth), - **TRA** (**T**ask **R**isk **A**ssessments), **SSOW** (**S**afe **S**ystems **o**f **W**ork).

As you may be aware a risk assessment cannot cover every situation that may arise, as sometimes risks and hazards may not be foreseen or overlooked or may not be there at the time of the assessment. We cover this by training staff on **DRA** (**D**ynamic **R**isk **A**ssessments).

This training gives the staff the skills and knowledge to carry out a risk assessment themselves, this is not a written one but is carried out within their head, “something we all do subconsciously everyday of our lives, from crossing the road, to lifting something we know is heavy”. But believe me when I tell you this skill has helped the **Lewis and Graves Partnership Ltd** keep accidents to an unbelievable low figure, and no accidents were reportable under **RIDDOR**.

Quality - By training staff how to perform tasks the correct way, not only promotes the above, it also helps increase productivity levels, therefore giving staff extra time they never had before, to carryout periodical tasks, that could only be completed at set times a year, as there was not previously the time in the daily cleaning schedule to carry out such tasks.

Put yourself in your customers shoes, a clean safe environment, says so much about the way your company does business.

COMPLIANCE & AUDITING SERVICES

COMPLIANCE

In an ever-changing world and an ocean full of Legislation, Policies, Procedures, **T**ask **R**isk **A**ssessments and **S**afe **S**ystems **o**f **W**ork, **C**ontrol **o**f **S**ubstances **H**azardous to **H**ealth, Manual Handling, Noise and Vibration Monitoring, Legionella/Legionnaires Disease and Personal Injury Claims and No Win No Fee Lawyers, Law, and Legal Obligations.

You need to ask yourself a question, are you compliant?

Why not use the Lewis and Graves Partnership Compliance experts, and let us lift the burden?

We have many years of experience in such accreditations as **UKAS (United Kingdom Accreditation Service)**

(BSI) - British Standards Institution.

- ❖ **ISO 9001** Quality Management System.
- ❖ **ISO 14001** Environmental Management System.
- ❖ **OHSAS 18001** Occupation Health and Safety.
- ❖ **ISO 45001** the world's first Global Health and Safety Management System.

NCASS (Nationwide Caterers Association) Catering Health and Safety.

CHAS (Contractors Health & Safety Assessment Scheme).

We also have experience in **Environmental** accreditations such as **PAS 260** Carbon Neutrality and have achieved a **Gold Standard** from Carbon Footprint Ltd.

We offset our Company Emissions last year, by giving something back to the planet, this is achieved by supporting global projects such as.

- ❖ **India Solar Power Project** (111 tCO₂e)
- ❖ **Portel Para Reduced Deforestation** (40 tCO₂e)
- ❖ **Uganda Borehole Project** (30 tCO₂e)
- ❖ **Planting 40 Trees in the UK.**

We can also help you achieve credentials that make your business standard head and shoulders above the rest.

AUDITING

Simply contact us to arrange a visit by one of our Compliance experts and a full audit of your systems, and current control measures. We can test the effectiveness of the Systems you currently have in place.

From there we can simply give advice on how to strength your current systems, or if you require, we can simply take away the headache and the extensive time involved in creating a solid Compliance platform by doing all of this for you. The choice is yours.

L&G have years of experience and knowledge throughout our organisation, extensive training, Policies and procedures, safe working practices and chemical research.

We can train you and your staff, on how to deal with (BSL) Bio-Safety Levels 1 - 3.

We can advise or put in place the following:

❖ **Equipment and materials.**

- ❖ **Bio-misting machinery** - Biomister causes the minimum of disruption and downtime. It can be used to treat large or small areas, hard to reach ceilings or walls all in a short space of time. It also works as a powerful wind blower. After cleaning an area thoroughly, the Biomister can kill up to 99.9999% of harmful pathogens such as Norovirus, Swine Flu, E.Coli, Salmonella, Legionella and many more. This provides you with the total Biosecurity and peace of mind you deserve.

The process works by filling a room with a fine mist of 10-micron particles (1 micron = 1 millionth of a metre or 1 thousandth of a millimetre). As the particles settle onto all surfaces, even the ones never touched by conventional cleaning, killing Bacteria, Spores and Viruses fast.

The art of good cleaning has always revolved around a visibly clean environment. Infection Control cleaning is a new method to remove, kill and prevent the things we cannot see. Bacteria and viruses live among us in their millions. Unseen, and unnoticed until they enter our bodies and make us unwell, only then do we see the problem. Other infections such as Norovirus, and now Bio-Safety Level 3 **COVID-19** affecting thousands of people each year.

- ❖ **Cleaning products** - state-of-the-art **7th Generation** Liquid Micro Emulsion Polymeric Matrix Disinfectant, - with RBT (**R**eactive **B**arrier **T**echnology) **Round the Clock Protection** for up to 7 days from just one application.

COVID-19 - When the virus was first reported in Wuhan China, L&G Directors, Senior Operations Director and Heads of Departments, met with L&G Health and Safety Team of whom advised it was only a matter of weeks, possibly days before the **UK** would be hit. Directors and Senior Operations Director gave L&G Health and Safety Department the green light to put in place our Policy and Procedures for a **Pandemic**, something L&G has had in place for over 30 years and has refined and strengthened year on year, and something we hoped we would never use.

I am pleased to say we were able to reassure and support all our clients, protect them and all building user.

Once the governments **Five criteria** needs are met, of which are needed for a lockdown exit strategy to begin - we must realise this is not the end of **COVID-19**.

I am afraid Unfortunately this virus will return. **Do not** be unprepared this time, let the Lewis and Graves Partnership Ltd take the stress away and help to make your business a clean and safe environment for all building users and clients.

Remember a clean building says so much about how you do business.

And "**sometimes in life it's the smallest decisions that can change your life and others forever**" so pick up the phone and give L&G a call or fill out our contact form on our website and one of our team will be happy contact you regarding your query and arrange a visit.